

our new name



any ideas...

Over **1000s** hours of design Engagement

Important and exciting changes are underway for all of us working in children's healthcare in Ireland

A clinical network of paediatric services is being planned with a new, purpose-built children's hospital at its centre. The three existing Dublin children's hospitals (Our Lady's Children's Hospital, Crumlin; Temple Street Children's University Hospital; and the National Children's Hospital at Tallaght Hospital) will transition to a new single organisation, and then move into one world-class new children's hospital and satellite centres.

Your help is needed to create a new name for our newly integrated children's health service - including the new organisation, the new children's hospital and its satellite centres and paediatric services in the regional hospitals.

A number of Naming Roadshows are planned for May across the Regional Hospitals with paediatric units (Cork, Galway & Limerick) and the three Dublin children's hospitals inviting suggestions on our new name from staff. Parents and the Youth Advisory Council will be involved in the validation stage of this naming process and we hope to have our new name by July.

We are looking for as many suggestions as possible - all ideas are good ideas!

This is an opportunity for all staff to get involved in creating a new name we can all be proud of!

Please look out for further information and suggestion forms in May

During the design stage of the new children's hospital and the OPD Urgent Care Centres there were over 1000 hours of engagement and consultation with the staff from the existing three children's hospitals, families of young people and children who are current and former users of the service who are members of the Youth Advisory Council. This extensive consultation has led to the development of a world class building and we will continue to engage to ensure we deliver the best possible clinical care for children and young people.

Please find below detail of the Integration Executive Committee structure for the OPD and Urgent Care Centres which will give you an insight in the types of engagement work streams and the people working on your behalf.

If you would like more information on the integration groups please contact us via our website www.newchildrenshospital.ie/add-your-voice/

Project Structure / Governance

Integration Executive Committee
4 CEO's, 4 CDs, Group Management Team

Paediatric OPD & Urgent Care Services Project Board

To open the Paediatric OPD and Urgent Care Centres on time, with the required resources (workforce, ICT), using standardised processes for all the agreed services that will be delivered at the

PROJECT BOARD

— Ciara Martin (Chair)
— Suzanne Dempsey (Co-chair)
— Paul Harding (Project Lead)
— Ike Okafor (ED TSCUH)
— Carol Blackburn (Paediatric Emergency Medicine Clinical Speciality Lead)
— David Coghlan (General Paediatric Clinical Speciality Lead)
— Emma Curtis (General Paediatrics)
— Paula Kelly (Paediatric Orthopaedics Clinical Speciality Lead)

— Deirdre Sheehan / Kevin Burke (HSCP)
— Marian Connolly (Nursing, NCHTH)
— Sharon Ryan (Nursing, TSCUH)
— Yvonne Doyle (Nursing OLCCHC)
— Damien Moyles (Operations)
— Eoin Power (Operations)
— Frank McGuinness (ICT)
— Orla O'Brien (Capital Build, Logistics & Medical Equipment)

Co-optees:
— Des O'Flynn / David Walsh (CHO)
— GP representatives
— Keith O'Reilly (CSAU)
— Margaret Boland (Connolly Rep)
— Jason Carty (Tallaght Rep)
— Professor Ali Nicolson (National Programme Lead)

PROJECT WORKSTREAMS

WORK STREAM 1 Clinical Services, Support Services & Service User Engagement

• Fracture clinic
• Gen Paediatric & other suitable OPD clinics
• CSAU services
• Urgent Care Services & SSOU.
• Laboratory
• Pharmacy
• CSSU
• Phlebotomy
• Radiology
• Diagnostics
• HSCP Services etc.

Ciara Martin

WORK STREAM 2 Operations Support Services

• Appointments
• Administration
• Patient Registration
• Patient Coding
• Patient Billing
• Healthcare Records
• Referral Management
• Waiting List Management
• Patient Correspondence
• Patient Liaison

Orla O'Brien

WORK STREAM 3 Corporate Services & Workforce

• Sourcing and Procurement
• Materials Management
• Contractual Management
• Model of Workforce & Staff Profile
• HR
— Staff Contracts
— Rostering
— Payroll
— Time & attendance
— Health and Safety & Training

Corporate services, Valerie Plant

WORK STREAM 4 Capital Build, Facilities Management & Medical Equipment

• **Capital Build:**
— Design
— Build and Grade 1 Equipment / Fit out
• **Facilities Management:**
— Catering
— Cleaning
— Security
— Transport
— Waste Management
• **Medical Equipment**

Deirdre Coakley

WORK STREAM 5 ICT

• **Implementation of Satellite Centre ICT Programme;**
— PAS
— NIMIS
— ED System
— ICT Infrastructure

Donal Rourke

NPHDB PROJECT OFFICE Hospital 7, Rialto Gate, St. James's Hospital Campus, Dublin 8. www.newchildrenshospital.ie/add-your-voice/

NATIONAL PAEDIATRIC HOSPITAL DEVELOPMENT BOARD

DESIGN BUILD EQUIP

working together for our children

NCH
new children's hospital

engage:
March 2016



engage:

April 2016

working together for our children
www.newchildrenshospital.ie

EDITION 7

Be part of a world class children's hospital

A project update from the National Paediatric Hospital Development Board

Dear children's hospital staff member

At the start of August 2015 the National Paediatric Hospital Development Board (NPHDB) submitted a planning application to An Bord Pleanála for a new children's hospital, two OPD and Urgent Care Centres in Tallaght & Blanchardstown, a 53 bed family accommodation unit, a children's research and innovation building and a construction compound on Davitt road in Dublin 12. This is an extensive planning application for 6 buildings covering 4 sites which spans across 3 county councils. An Oral Hearing took place in December 2015 which took 10 days to complete and a decision on this planning application was expected in February 2016.

In early February 2016 An Bord Pleanála informed the NPHDB that due to the number and complexities of issues in this application, it will not be in a position to make its decision by May 12th. Notwithstanding this extension on time for a decision from An Bord Pleanála, the programme of appropriate preparatory work by the NPHDB and the Children's Hospital Group remains on track and the design work involving the staff of the existing three children's hospitals continues.

Tenders for the enabling construction works were issued in March and we expect to appoint a contractor in June to start working immediately. Subject to planning we are on track to have a fully operational world class children's hospital in 2020. The new children's hospital on a shared campus with St James's Hospital will bring the three existing children's hospitals under the one roof for the first time, in a modern building that is custom-built to deliver the best care and treatments. This is the most significant capital investment project ever undertaken in healthcare in Ireland and is a core part of Ireland's implementation of the new National Model of Care for Paediatric services.

We would like to take this opportunity to thank you for your continued support and input into the design process and we look forward to continuing our work with you on this momentous project.

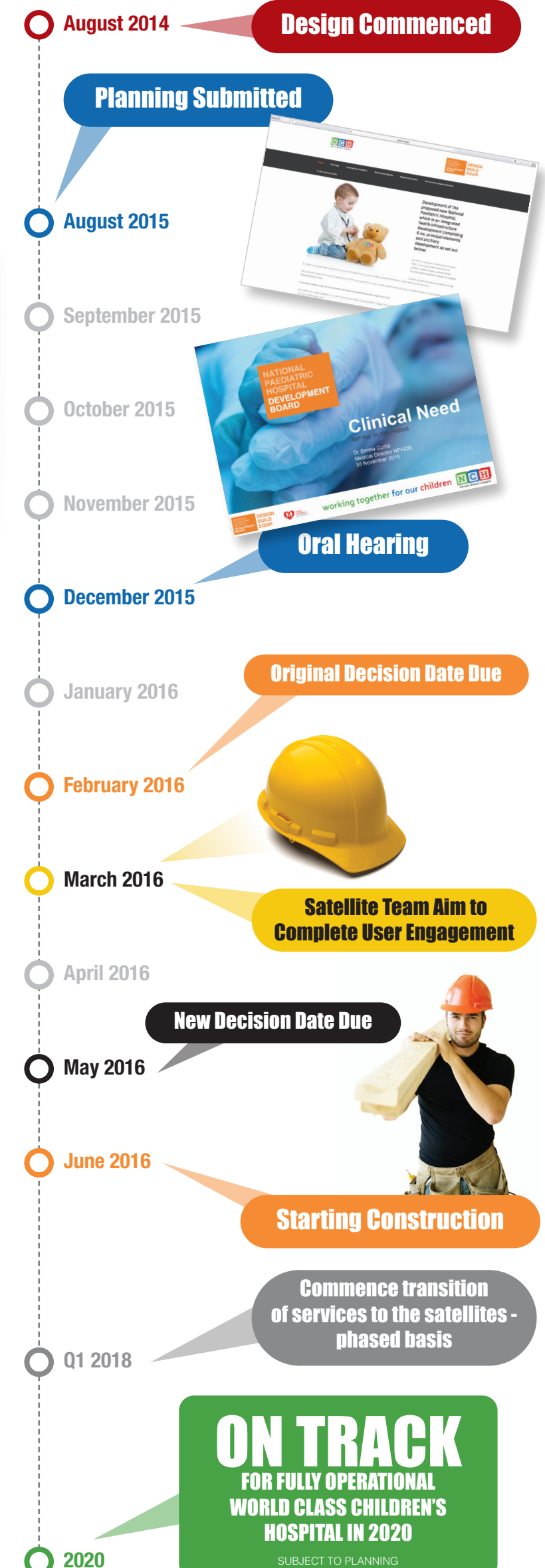
John Pollock

John Pollock
PROJECT DIRECTOR
NPHDB

www.newchildrenshospital.ie

NATIONAL PAEDIATRIC HOSPITAL DEVELOPMENT BOARD

DESIGN BUILD EQUIP



NATIONAL PAEDIATRIC HOSPITAL DEVELOPMENT BOARD

DESIGN BUILD EQUIP

working together for our children

NCH
new children's hospital

world class children's hospital



FLOORS 6 & 7 WARDS ▲



FLOORS 6 & 7 STAFF BASE ▲



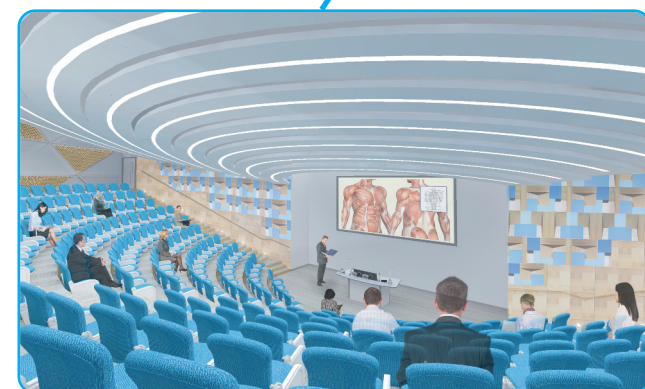
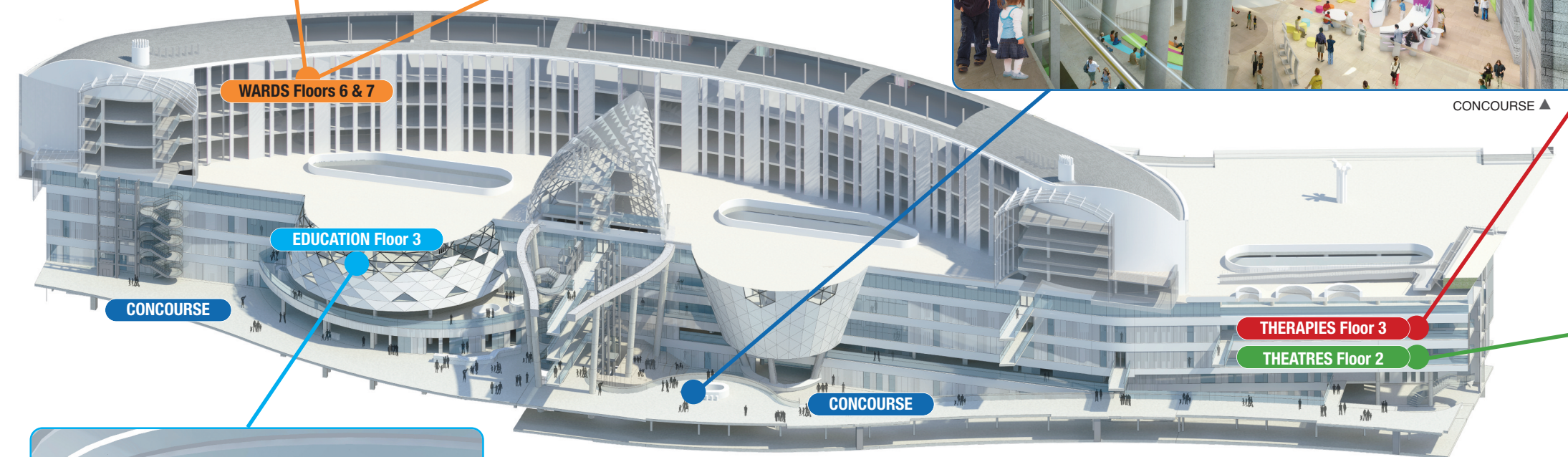
CONCOURSE ▲



FLOOR 3 GYM THERAPIES ▲



FLOOR 2 THEATRES ▲



FLOOR 3 LECTURE THEATRE ▲



FLOOR 3 STUDY ROOM ▲



TALLAGHT PAEDIATRIC OPD & URGENT CARE CENTRE ▲



TALLAGHT FOYER ▲



TALLAGHT WAITING AREA ▲

Tallaght & Connolly Paediatric OPD & Urgent Care Centres

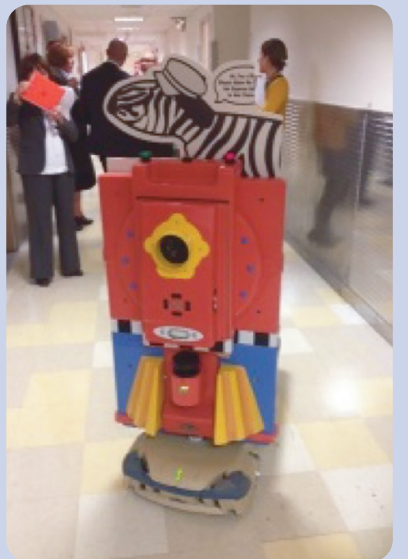


CONNOLLY FOYER ▲



CONNOLLY PAEDIATRIC OPD & URGENT CARE CENTRE ▲

Room Service Dining



AUTOMATED GUIDED VEHICLES ▲

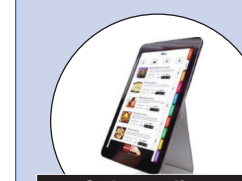
Hospital food is an essential part of patient care. Good food can encourage patients to eat well, giving them the nutrients they need to recover from illness or surgery.

Presently children receive their meals at set times during the day. The catering plan for the new children's hospital will be the introduction of a room style catering model. Similar to other new hospital's internationally food at the new children's hospital will be prepared on-site in a centralised kitchen and will be brought to the Ward Nutrition Stations by Automated Guided Vehicles (AGVs).

The foodservice staff delivers trays directly to the child in their room or they can choose to eat with their parents and other children in the dining room. This will transform how and when children will receive meals with introduction of greater food choice options and a more flexible approach to when meals are eaten.

The new children's hospital will provide Breakfast, Lunch and Tea, together with snacks and regular hot and cold drinks. The main meals are served between 8:00 am–7:00 pm. Snacks and hot and cold drinks are available 24 hours.

Hospital menus are devised in conjunction with the Clinical Nutrition Department to ensure patients' nutrition and special diets are catered for. The menus will be designed so that patients can easily find suitable and varied dishes and the ward team will always be on hand to help with the ordering and service of meals.



Order on-line



Order request printed in catering department

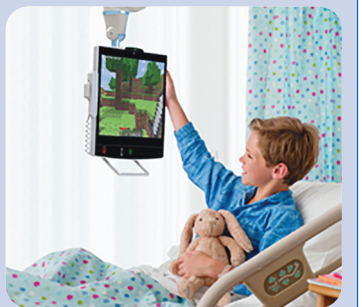


Delivered to patient room

What is room style service?

Children who are inpatients will receive a restaurant style menu and can place orders for menu choices electronically. This system will be through an integrated bedside table (IBT). The IBT will enable children to view on screen a variety of food options per meal choice with the addition of visual supports.

Meal orders can be placed individually or as a daily plan for all three meals



INTEGRATED BEDSIDE TABLE ▲

Catering Questions that were raised at the Family Forum workshops were:

- **Can there be a restaurant and café on the same levels as rooms so that parents can leave their child?**
 - Yes, there will be an opportunity for the resident parent/ carer to order Room Service meals to have with their child. Parents can purchase a food coupon in advance so they can order and eat room service with their child.
 - There is a coffee shop planned for the 4th floor Biome and a choice of restaurant, retail shops and coffee shops on the lower ground and ground floor concourse.
- **Need access to healthy food 24/7?**

Menus will be reviewed by the clinical dietician. Vending machines will offer health options and are available throughout the hospital.
- **Vending machines with appropriate range and choice?**

Yes, there will be a number of vending machines throughout the hospital. We intend to have a roving cart which will bring food around the wards for parents who are unable to leave their child.
- **Easy access to water and other refreshments?**

Yes, within the hospital there will be drinking water in every in-patient area, parents restrooms and parent accommodation.

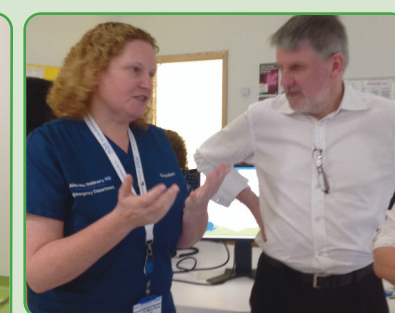
Alder Hey Visit

In January 2016, a site visit to the recently opened Alder Hey Children's Hospital in Liverpool took place.

The main purpose of this bench-mark site visit was to review the facilities for Cardiology and Cardiothoracic Surgery and to compare them with the plans for the nch. Cardiologists Drs Damien Kenny and Terry Prenderville from OLCCH met with their colleagues in Liverpool and reviewed the facilities and discussed how cardiac services are delivered in Alder Hey Children's Hospital and across 19 satellites. Dr Sean Walsh, Dr Emma Curtis, Ms Sharon Hayden, Mr Jason Towers and Ms Deirdre Coakley, who were also on this site visit took the opportunity to meet with Dr Mary Ryan in the Emergency Department and to hear first-hand the lessons learnt when they opened the department in October 2015.



▲ DR SEAN WALSH MEASURING A CLINIC EXAMINATION ROOM IN THE CARDIAC OPD



▲ DR SEAN WALSH AND DR MARY RYAN



DR SEAN WALSH CHECKING OUT STOCK LEVELS IN THE ED IN ALDER HEY ▼



DR DAMIEN KENNY, CARDIOLOGY CONSULTANT



▲ DR TERRY PRENDERVILLE, CARDIOLOGY CONSULTANT



4TH FLOOR CAFÉ IN 4TH FLOOR BIOME ▲